

Guest Information

Austen Alpine Lodge is located in Mt. Hotham, Victoria, Australia. Thank you for booking with us at Austen Alpine Lodge Mt. Hotham.

What you should bring: You need to bring towels, pillowslips and bed sheets (doubles); we have pillows and doonas/duvets. There will be a \$25 surcharge for sheets/pillowslips if you do not bring your own as there is a very limited supply. Please bring your own food and drink. The lodge provides tea, coffee, sugar and condiments and has a large refrigerator as well as two industrial stoves and microwaves. We have an Aldi Expressi coffee machine and coffee costs 50c per cup. The General Store is open year round for meals, drinks and groceries (walking distance). *** There is a whiteboard as you enter the main part of the lodge which shows your room allocation. ***Any queries just ask the Lodge Manager***

Where we are: We are located at the Jack Frost area of Hotham at the end of Dargo Court, near Hoys Ski hire (Bus stop 7). For a village map visit <https://www.mthotham.com.au/on-mountain/getting-about/village-map> - Ref. M5. Entering Mt Hotham from Harriettville side, drive past the Big D centre and the General Store. Walking directions - from the Alpine Way road, walk in past the Jack Frost centre. At the T intersection, turn left and walk about 30 metres, then turn right to enter Dargo Court. Austen Lodge is at the end of the court on your right (green two story lodge). Driving to the Mountain: Hotham has a number plate recognition system in place for resort entry. Tickets are no longer sold at the park entry gates. Register your car and pay online before you arrive (you save \$5 by pre purchasing) at <https://www.mthotham.com.au/discover/explore/getting-here> Tip - If entering the park after 3pm, don't purchase entry for that date. Purchase entry for the following day and it will be effective from after 3pm on the previous day. The law requires all vehicles to carry diamond pattern chains at all times during winter season when driving to Mt Hotham, regardless of weather. Chains may be hired or purchased at various ski-hire businesses in towns on the way. Austen has a deal with Hoys that gives 15% discount on ski hire that jumps to 20% if you also hire chains. Hoys have a free chain fitting service on the mountain road if you hire chains from them. See <http://www.hoysskis.com.au/chains/>. Pick up the chains in Harriettville and they also have a ski hire shop in the Jack Frost centre.

Parking and transfer of luggage: You may park your car temporarily at the Jack Frost drop off area (near Bus stop 7 - not overnight). We have a large red sled at the lodge to assist in transporting your bags if needed. Alternatively, you may wish to contact Snow Tow on 0408 51 61 62 who provide an over snow luggage transfer service for around \$40. Once unpacked, you need to move your car to the long term car park which is past the main village, towards Omeo. Parking attendants will assist in where to park. Catch the free shuttle bus back to the lodge (Jack Frost bus stop 7).

Looking after the lodge: During the winter season, the lodge is cared for by a lodge manager. There is no duty roster for guests, however you are responsible for washing, drying and putting away your dishes and utensils and cleaning the stove tops after use. Please clean and vacuum your room on departure and ensure that noise at night is kept to a minimum. There is a wonderful open fireplace in the lounge room, and it is important that the fire is left in a safe condition and the screen guard is in place when the last guests go to bed. Check in time is from 2pm onwards, check out is 12 noon. For security, the front door has a punch-key entry system and the code will appear on your Confirmation of Booking sheet. Austen offers free WIFI to all our guests. For further information, either visit our website at www.skiausten.com.au or email our Booking Secretary at bookings@skiausten.com.au Enjoy your stay, Austen Alpine Club.